

# PwC's Skills for Australia

Inclusion of people with disability in VET  
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# Introduction

## Who we are

PwC's Skills for Australia is a Skills Service Organisation, funded by the Commonwealth Government.

Skills for Australia supports industry to develop modern vocational education and training standards and meet current workforce needs.

## Session Agenda

1. Overview of the cross sector project
2. Findings
3. Outcomes
4. What's next

# Project Overview



## Inception

Commissioned by the Australian Industry and Skills Committee (AISC).

Project scope:

1. Vocational Education and Training context;
2. Employment context;
3. Customer Service context



## Objectives

- To explore how vocational education and training (VET) could be used as a tool to address barriers to inclusion for people with disability
- To promote equal access to training and employment opportunities
- To improve efficiency within the development of training packages



## Outcomes

- National training products that can be used across a wide range of industries
- A consistent mechanism to address skill and knowledge gaps to promote greater disability-inclusion

# Industry consultation process

Total number of stakeholders consulted:

**279**

## Project Reference Group

- Comprised of disability subject matter experts, specialist support providers, peak body representatives and education providers.
- Represented the breadth of industry and skill needs for inclusion.
- Engaged throughout the life of the project.
- Ongoing focus groups, development of reports, recommendations and training products.

## Consultations

### November 2017

- **Environmental Scan** - current state assessment involving interviews and desktop research

### February 2018

- **Phase 1**- Identifying barriers to inclusion and underlying skill and knowledge gaps involving public forums held around Australia and an online survey

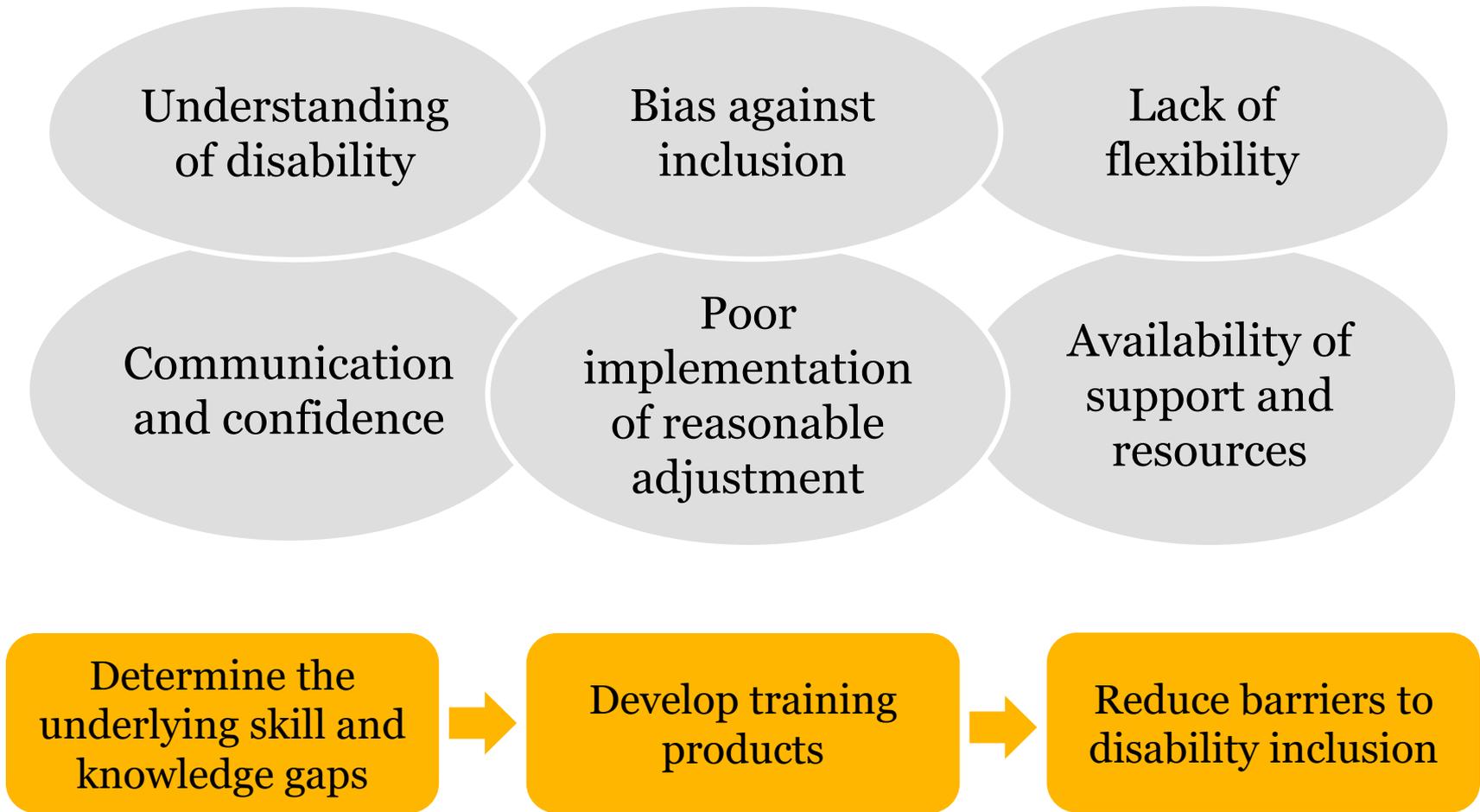
### March 2018

- **Phase 2**- Exploring opportunities and training product solutions and opportunities involving interviews, focus groups and an online survey

### June 2018

- Public review and feedback on drafted training products

# Findings – Identified Barriers to Inclusion/Skill and Knowledge Gaps



# Outcomes – New cross sector training products



## Vocational Education and Training



## Employment



## Customer Service

### *Coming soon:*

- **TAEXDB401** - Plan and implement individual support plans for learners with disability
- **TAEXDB402** - Plan and implement accessible training and assessment for learners with disability

### *Available on training.gov.au:*

- **BSBXDB401** - Develop and implement recruitment processes that are inclusive of people with disability
- **BSBXDB501** - Support staff members with disability in the workplace

### *Available on training.gov.au:*

- **BSBXDB301** - Respond to the service needs of customers and clients with disability
- **BSBXDB502** - Adapt organisations to enhance accessibility for people with disability

**In addition to existing Units of Competency to be leveraged across industry**

# What's next?

We also heard from stakeholders that there is a need for professional development resources to help raise awareness about the rights and support needs of people with disability for those working in the VET sector

Led by subject matter experts from the National Disability Coordination Officer (NDCO) programme and TAFE SA, University of Tasmania are working together with PwC's Skills for Australia develop tailored electronic learning resources in disability awareness training. This eTraining is designed specifically for VET and RTO staff working in program support, administration and teaching. This eTraining will better equip VET trainers and assessors and RTO staff with the knowledge and understanding about their roles, responsibilities, and how to effectively support learners with a disability to achieve positive education outcomes.

You can find out more about the **VET Sector Disability Awareness eTraining project** using one of the links below.

<https://disabilityawareness.com.au/>

<https://www.linkedin.com/company/disability-awareness-au/>

# Timelines for the VET Sector Disability Awareness eTraining Project

*May - June 2019*

## Literature review and national consultation

- Establish a **Project Reference Group** representing each state and territory
- Conduct a **literature review** of all current resources relating to supporting people with disabilities in the VET sector
- Engage in **national promotion** via the AVETRA Conference in June 2019, NCVET No Frills Conference in July 2019, VELG Conference in September 2019
- Conduct **national consultation** with each state and territory, ASQA, and the AustEd Network.

*July - November 2019*

## Develop eTraining resources

- Develop national **eTraining resources**.
- Produce a range of **video content and case studies**.
- Adhere to accessibility requirements (Web Accessibility Content Guidelines Version 2.0).

*December 2019*

## National launch of eTraining

- **National Launch of eTraining resources on 3<sup>rd</sup> December 2019** - to coincide with the International Day of People with Disability.

# Questions?

**Subscribe** to our website and LinkedIn page for project updates, thought leadership and to be part of industry surveys and feedback opportunities.

**[www.skillsforaustralia.com](http://www.skillsforaustralia.com)**

**Contact us**



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